

## Grievance Redressal Committee

Grievance Monitoring and Redressal Committee in GIT facilitates stakeholders of the Institute to (a) send their feedback about the Institute; (b) register grievances and (c) monitor the disposal of grievances. Any stakeholder of the Institute such as a student, faculty, alumni, employer or a parent, can raise Feedback/ grievance.

While the feedback helps in knowing the positives, the grievance helps in addressing the shortcomings or limitations of the Institute. Collectively, the feedback and the grievance monitoring help in improving the quality of education, thereby addressing the needs of the stakeholders.

### Feedback and Grievance Workflow

The workflow begins with the stakeholders of the Institute using the GIT Website as the entry point to enter their feedback/ grievance details. Once a stakeholder enters their feedback, the feedback is stored in a repository. The administrator of the GIT website can view the received feedbacks, validate them, and send the feedback to Grievance Redressal Committee for subsequent perusal on a need basis and for subsequent addressing. The committee members can track and update the status of the grievances. Furthermore, the committee members can escalate the grievances to the Principal and Management at GIT, on a need basis.

The GRC comprises of the following members:

	<b>Name and Designation</b>	<b>Position in GRC</b>
1.	Mr.S.Balaji Asso.Prof& Head/CSE	Convener
2.	Ms,K.Saritha Asst Prof/ECE	Member
3.	Mr.S.Mohan Raj Asst.Prof/Mech	Member
4.	Mr.R.Rajesh Asst.Prof/Auto	Member
5.	Mr.D.Mohan Asst.Prof/CSE	Member
6	Mr.Suresh Asst Prof/SAH	Member

